

APPENDIX 1: Parent survey

SECTION 1 – SOCIO-DEMOGRAPHIC DATA:

For the following questions, please tick (✓) the appropriate answer or indicate your answer in the space provided.

1. I am completing this questionnaire: On my own [] With my spouse/partner []

2. What is your gender? Female [] Male []

4. What is your age in years? _____

5. Highest level of education attained:

[] High school

[] Diploma / TAFE course

[] Bachelor degree (including honours)

[] Master's degree

[] PhD

[] Other, please specify: _____

6. Spouse/Partner's highest level of education attained (if applicable):

[] High school

[] Diploma / TAFE course

[] Bachelor degree (including honours)

[] Master's degree

[] PhD

[] Other, please specify: _____

7. What language do you speak at home? _____

8. Have any of your older children been admitted to the Centre For Newborn Care?

[] Yes

[] No

[] Not applicable

SECTION 2 – ATTENDING CLINICAL BEDSIDE ROUNDS:

Please Circle Yes/No:

1	Did you attend Clinical Bedside Rounds last week?	Yes <i>I have attended rounds for days</i>	No
2	Do you agree parents should be able to attend Clinical Bedside Rounds?	Yes	No

Comment: _____

SECTION 3 – KNOWLEDGE AND UNDERSTANDING:

For the following questions, please indicate your answer on a scale from 1 to 5, where 1 = Strongly Disagree; 2 = Disagree; 3 = Not Sure; 4 = Agree; 5 = Strongly Agree (Please Circle)

		Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	I have received adequate information about my baby's condition and management.	1	2	3	4	5
2	The health care team explained things thoroughly using easy to understand language.	1	2	3	4	5
3	The information I have received has been appropriate and timely.	1	2	3	4	5

Comment: _____

SECTION 4 – COMMUNICATION AND COLLABORATION:

For the following questions, please indicate your answer on a scale from 1 to 5, where 1 = Strongly Disagree; 2 = Disagree; 3 = Not Sure; 4 = Agree; 5 = Strongly Agree (Please Circle)

		Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	In the last week I have been able to communicate effectively with my baby's health care team.	1	2	3	4	5
2	In the last week I have collaborated with my baby's health care team in the planning of care for my baby.	1	2	3	4	5
3	In the last week I have been able to ask the health care team questions about my baby's care.	1	2	3	4	5

Comment: _____

SECTION 5 – PRIVACY AND CONFIDENTIALITY:

For the following questions, please indicate your answer on a scale from 1 to 5, where 1 = Strongly Disagree; 2 = Disagree; 3 = Not Sure; 4 = Agree; 5 = Strongly Agree (Please Circle)

		Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	In the last week the privacy of my baby's care was always considered and upheld.	1	2	3	4	5
2	In the last week the confidentiality of my baby's care was always considered and upheld	1	2	3	4	5
3	In the last week I have overheard information about other babies	1	2	3	4	5

Comment: _____

SECTION 6 - PARENTAL STRESSOR SCALE FOR HOSPITALISED INFANT:

We would like to know how much stress you have experienced as a result of your baby's illness and hospitalisation. By *stressful* we mean experiences that cause you to *feel anxious, upset, or tense*.

Below is a list that may describe aspects of your experiences when your baby was in the hospital. Read each item and circle the number that shows how stressful the experience was for you in the past (add time frame you want to use).

For the following questions, please indicate your answer on a scale from 1 to 5: 1 = not stressful; 2 = a little stressful; 3 = moderately stressful; 4 = very stressful; 5 = extremely stressful

As the parent of a baby who is hospitalised, how stressful are the following experiences?

		Not Stressful	A Little Stressful	Moderately Stressful	Very Stressful	Extremely Stressful	N/A
1	Being separated from your baby	1	2	3	4	5	N/A
2	Not being able to regularly care for your baby (e.g., feed, nappy, hold)	1	2	3	4	5	N/A
3	Not having a chance to be alone with your baby	1	2	3	4	5	N/A
4	Not being able to share your baby with family and friends	1	2	3	4	5	N/A
5	Not being able to protect your baby from pain and painful procedures	1	2	3	4	5	N/A
6	Not being able to comfort or help your baby	1	2	3	4	5	N/A
7	The nurses and other staff seeming	1	2	3	4	5	N/A

	closer to the baby than you are						
8	Not being able to hold your baby	1	2	3	4	5	N/A

We are also interested in how stressed you are by the way your baby looks to you? How Stressful is it:

		Not Stressful	A Little Stressful	Moderately Stressful	Very Stressful	Extremely Stressful	N/A
9	Seeing your baby with tubes or IV lines in him/her	1	2	3	4	5	N/A
10	Seeing your child in pain	1	2	3	4	5	N/A
11	Having your child look afraid, be upset or cry a lot	1	2	3	4	5	N/A
12	Seeing your baby look sad	1	2	3	4	5	N/A
13	Seeing a needle or tube put in your baby	1	2	3	4	5	N/A
14	Seeing your baby have problems breathing	1	2	3	4	5	N/A
15	Seeing your baby surrounded by machinery and having medical treatments	1	2	3	4	5	N/A
16	When your baby can't respond to you	1	2	3	4	5	N/A

When you visit your baby in the hospital, how stressful are the following things you might see or hear?

		Not Stressful	A Little Stressful	Moderately Stressful	Very Stressful	Extremely Stressful	N/A
17	Monitors and equipment in the room	1	2	3	4	5	N/A
18	The sudden sound of monitor alarms	1	2	3	4	5	N/A
19	The other sick children in the room	1	2	3	4	5	N/A
20	The large number of nurses, doctors, and other staff who work with your child	1	2	3	4	5	N/A
21	When other children in the hospital have a crisis	1	2	3	4	5	N/A
22	The needs of other parents in the hospital	1	2	3	4	5	N/A

Parental stressor scale: infant hospitalization is copyright.^{10,11} Used with permission, Copyright 2013, Miles MS, www.unc.edu/~mmiles/.

Thank you once again for your participation in this research.

On completion of the questionnaire, please return it by placing it in the box provided in the Centre for Newborn Care.

APPENDIX 2: Healthcare providers survey

SECTION 1 – SOCIO-DEMOGRAPHIC DATA:

For the following questions, please tick (✓) the appropriate answer or indicate your answer in the space provided.

1. What is your gender? Female [] Male []
2. Completed highest level of education:
 - [] Diploma
 - [] Bachelor degree (including honours)
 - [] Master's degree
 - [] PhD / MD
 - [] Other - please specify: _____
3. Occupation/Position (tick all that apply):
 - [] Midwife (including midwife students)
 - [] Nurse (including nursing students)
 - [] Lactation Consultant
 - [] Staff Specialist - Neonatologist
 - [] Trainee - Neonatology
 - [] Trainee - Paediatrics
 - [] Other - Please specify: _____
4. Years working in above mentioned position: _____

SECTION 2 - CLINICAL BEDSIDE ROUNDS:

Please Circle Yes/No:

1	Did you participate in any Clinical Bedside Rounds which was attended by parents	Yes	No
2	Do you agree parents should be able to attend Clinical Bedside Rounds?	Yes	No

SECTION 3 – KNOWLEDGE, COMMUNICATION and COLLABORATION:

For the following questions, please indicate your answer on a scale from 1 to 5, where 1 = Strongly Disagree; 2 = Disagree; 3 = Not Sure; 4 = Agree; 5 = Strongly Agree (Please Circle)

		Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
1	Parental Presence at Clinical Bedside Rounds (PPCBR) improves parental knowledge and understanding about their baby's care	1	2	3	4	5
2	PPCBR facilitates effective communication between parents and the health care team?	1	2	3	4	5
3	PPCBR encourages collaboration in the planning for the baby's future care?	1	2	3	4	5
4	I spend less time explaining patient's condition and plan of care to families when families are present during rounds	1	2	3	4	5

Comment: _____

SECTION 4 - IMPACT OF PARENTAL PRESENCE DURING ROUNDS:

For the following questions, please indicate your answer on a scale from 1 to 5, where 1 = Strongly Disagree; 2 = Disagree; 3 = Not Sure; 4 = Agree; 5 = Strongly Agree (Please Circle)

	Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
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		Disagree				Agree
1	Parental Presence at Clinical Bedside Rounds (PPCBR) compromises privacy and confidentiality of babies in the NICU.	1	2	3	4	5
2	Families overhear information about other babies during clinical bedside rounds.	1	2	3	4	5
3	Parental presence significantly lengthened the duration of bedside rounds.	1	2	3	4	5
4	Parental presence at rounds significantly reduced teaching opportunities for the health care team.	1	2	3	4	5
5	PPCBR creates more stress for the family	1	2	3	4	5
6	PPCBR creates more stress for healthcare providers	1	2	3	4	5

Comment: _____

Thank you once again for your participation in this survey.

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